


Commercial Services service plan priorities 2019-22

Head of Commercial
Services
Kelvin Mills










Commercial Services

Kelvin Mills
Head of Commercial
Services



```
graph TD; KM[Kelvin Mills, Head of Commercial Services] --- JC[Jane Clement, Business Manager, Building Control]; KM --- CH[Charlotte Hall, Arts & Cultural Services Manager]; KM --- DB[David Brown, Careline Manager]; KM --- AO[Adele O'Sullivan, WTS Centre Manager]; KM --- TM[Tamsin McLeod, Leisure Services Manager]; KM --- ML[Matt Lank, Greenspaces Manager];
```

Jane Clement	Charlotte Hall	David Brown	Adele O'Sullivan	Tamsin McLeod	Matt Lank
Business Manager, Building Control	Arts & Cultural Services Manager	Careline Manager	WTS Centre Manager	Leisure Services Manager	Greenspaces Manager
					



Leisure Service –

Contract management of Places Leisure who operate our 5 leisure centres; increasing physical activity & the health & Wellbeing of our residents

Key Priorities for 2019 – 22

Leisure Investment programme –
Godalming & Farnham Leisure Centre refurbishment projects

Cranleigh Leisure Centre

Update Health & Wellbeing Strategy

Waverley
BOROUGH COUNCIL

Parks & Countryside

Management of our grounds maintenance contractor ensuring quality greenspace, sports pitches & play areas. Maintenance of our countryside sites increasing biodiversity & accessibility & tree risk management.

Key Priorities for 2019 – 22

- Tender & procure a new Grounds Maintenance Contract for Nov 2019
- Create a new Heathland Hub for Frensham Great Pond open 2021
- Draft a new Greenspaces Strategy to link to Local Plan

Waverley
BOROUGH COUNCIL

Building Control

Is concerned with structure, safety, accessibility and sustainability of development. Giving pre-application advice, assesses building control applications & carries out enforcement of unauthorised work.

Key Priorities for 2019 – 22

- Increase market share to become budget neutral
- Process applications in a timely and customer focused manner
- Introduce agile working to improve surveyor efficiency and service

Waverley
BOROUGH COUNCIL

Careline

Offers a community alarm service to help people live longer and independently at home.

- Key priorities 2019 – 22
- Increase the number of residents we help to live independently at home
- Increase links to key partners raising profile of the service
- Expand the number of services that Careline can offer to meet the need of the borough.

Waverley
BOROUGH COUNCIL

Arts & Culture

Supports the cultural services within the borough maximising funding for arts and culture

Key priorities for 2019-22

- Oversee and deliver the Cultural Strategy Action Plan
- Work with partners including Health to deliver programmes aimed at improving mental wellbeing
- Increase usage and promotion of the Borough Hall and the Memorial Hall

Waverley
BOROUGH COUNCIL

Waverley Training Services

Delivers apprenticeships and study programmes for young people to help them into employment and further education.

Key Priorities for 2019-22

- Increase the number of apprenticeships offered and maintain the study programme learner numbers
- Continue to focus on overall and timely achievement rates of students
- Create and effective Business Plan and Quality Improvement Plan to take the service forward

Waverley
BOROUGH COUNCIL